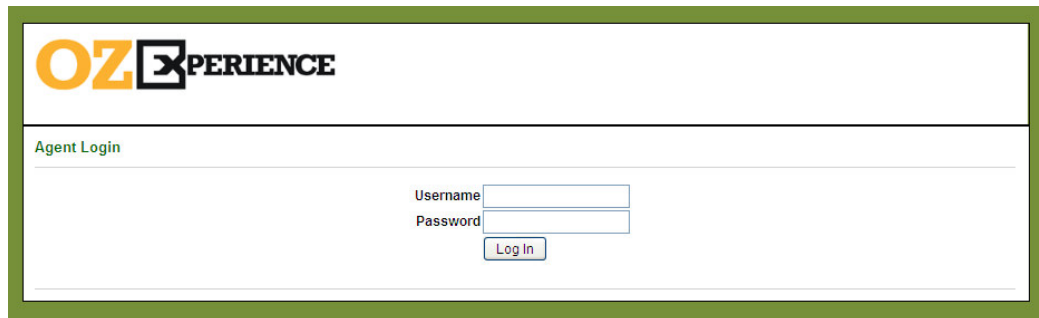
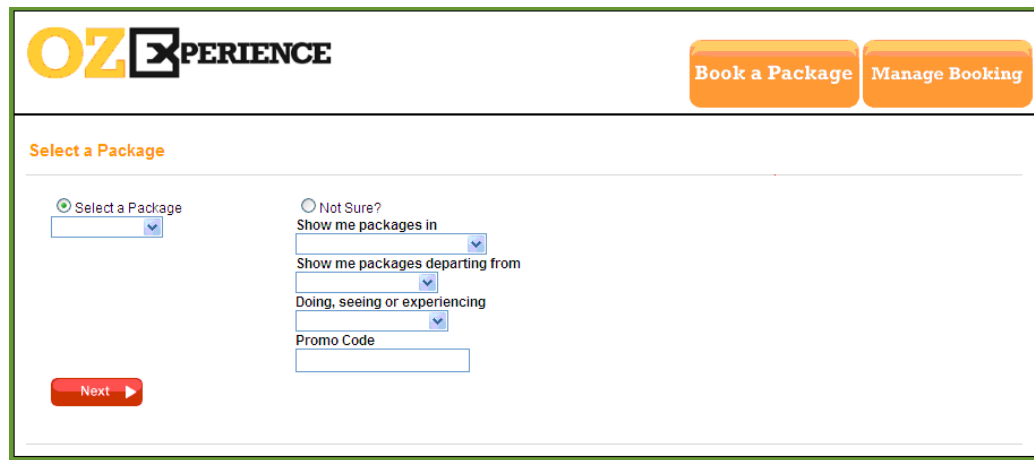


Sign into the Booking System

1. Go to <https://agents.ozexperience.greyhound.com.au>



2. Login using your existing Greyhound Agent Username and Password

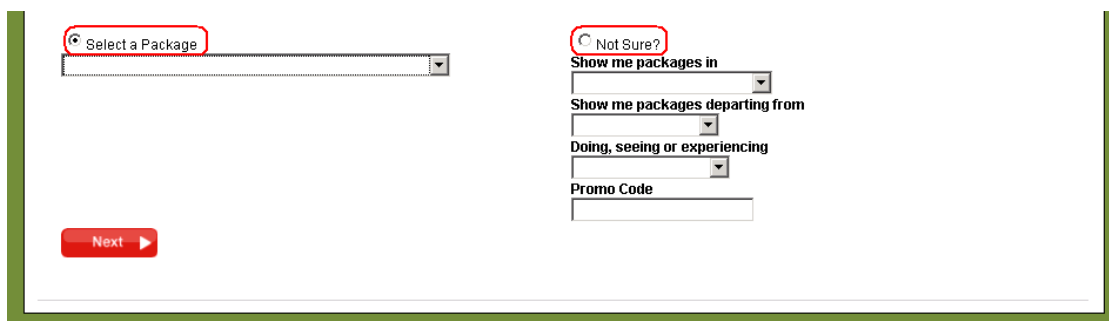


How To Book an Oz Experience Package:


You can book up to 7 passengers, on the same Oz Experience package, at the same time. Once ticketed, you can then individually maintain each passengers booking separately. Each passenger will be given their own booking number.

Step 1:

Use the dropdown lists to 'Select a Package' OR if you are not sure, select the 'Not Sure?' option. If you are searching for packages via the 'Not Sure?' option, choose the package type you would like to search by, then click **Next**.










Once you have chosen the pass type, you will be taken to the product information page.




Book a Package
Manage Booking

Bruce Cobber Sydney



\$735
Package + Local
\$545 + \$190



365
DAYS

18+

Adult This package is suitable for people 18 years and over only!

Book Now

The Bruce Cobber package can begin in Sydney or Cairns. Travelling in one direction you have the flexibility to hop on and off as many times as you please along the way.

Stop in at the secluded Spot X, a beach located east of Woolgoolga on the New South Wales coastline. Enjoy a half day surf lesson and overnight stay at Spot X, where you can kick back in the evening and share stories with your new found friends.

Upon arrival in Byron Bay, join Jim's Alternative Tours for a full day tour of the eccentric town of Nimbin. Visit Paul Recher's Hippy Heaven; a 32 hectare private Eden and use your free time to explore the shops and visit the bizarre Museum and Hemp Embassy.


From Gladstone, head west to Biloela for Krombit Park on Lachenbar Farmstay. This action packed outback adventure will have you mustering goats, cracking whips and mechanical bull riding, so be sure to hold onto your hats!

Price Includes

- Hop on, hop off travel for up to 183 days
- Travel from Sydney to Cairns or Cairns to Sydney
- Surf & Stay at Spot X
- Jim's Alternative Nimbin Tour
- Krombit Farmstay Package

Sydney to Cairns


Coach Travel



- Travel from Sydney to Cairns OR Cairns to Sydney
- Up to 183 days to complete travel
- Luxurious Greyhound coach travel

Spot X

Spot X Surf & Stay 1 Day




- 1 surf lesson
- Comfortable dorm accommodation + linen
- All meals
- All surf equipment

[More information](#)

Byron Bay

Nimbin Day Tour



- Return coach travel
- Free time in Nimbin
- Visit to Paul Recher's Hippy Heaven

[More information](#)

Departure / Arrival

- Sydney, New South Wales
- Cairns, Queensland

Bookings

- Bookings need to be made 48 hours prior to departure

Ref : C:\Documents and Settings\lynettes\Local Settings\Temporary Internet Files\OLKF\OZE-002 - Oze Packages System - User Guide V2.doc

Oz Experience Package costs are separated into categories: Total Costs, Package Costs and Local Payments.



- Shows the **TOTAL COSTS** inclusive of the Package and Local Payment amounts.



- Shows the **PACKAGE COSTS** – this is what the customer will pay you upon booking the Package.

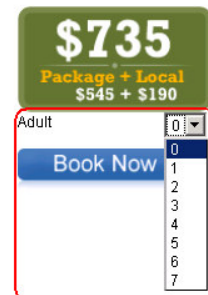


- Shows the **LOCAL PAYMENT** – this will be paid by the passenger direct to the tour provider when they arrive for their tour or experience. This amount can be made up of a number of individual Local Payment amounts, totaling this price.

The dropdown menu is where you will nominate the number of passengers to be booked under this Package type.

You can book a maximum of 7 passengers at any one time.

Select the number of passengers then click on **Book Now**.



Step 2:

After clicking on **Book Now**, you will be taken to the Passenger Details screen.

OZ EXPERIENCE Book a Package Manage Booking

Passenger Details Build Your Itinerary Origin and Destination Choose Journey Confirm Payment Your Itinerary

Passenger Details

Bruce Cobber Sydney
 Travel on the Bruce Cobber package and visit all the hotspots along the eastern coast of Australia. Try your luck at surfing, enjoy a day tour of the funky hippy town of Nimbin and enjoy a farmstay experience at Kroombit Park.

Adult 2 x \$545.00
 Additional Fees \$0.00
TOTAL \$1,090.00

First Name: * Surname: * Gender: Male

Phone Number: * Country: Australia Post Code: *

Email Address: Preferred PIN: *

Confirm Email: Confirm PIN: *

* - indicates information required to make your booking

If more than 1 passenger is being booked, a separate passenger details box will display for each additional passenger.

First Name: *	<input type="text"/>	Surname: *	<input type="text"/>	Gender:	Male <input type="button" value="v"/>
<input type="checkbox"/> Copy Contact details from passenger 1.					
Phone Number: *	<input type="text"/>	Country: *	Australia <input type="button" value="v"/>	Post Code: *	<input type="text"/>
Email Address:	<input type="text"/>			Preferred PIN: *	<input type="text"/>
Confirm Email:	<input type="text"/>			Confirm PIN: *	<input type="text"/>
* - indicates information required to make your booking					


You can tick the 'Copy Contact Details from Passenger 1' check box, if the details for the other passengers are the same. Each passenger's name, surname and gender must be specific per booking.

Important Information

1. Include an active phone number (compulsory field) and email address. Passengers need to be contactable should their booking details change.
2. Include a 4 digit pin code; this allows the passenger to maintain their own booking online. The pin code can begin with any number except zero.


Step 3

Click on **Continue** and all tours and experiences available under the selected Package will display. You can nominate dates for tours, experiences and travel at this stage or just leave them open-dated. If you are making multiple bookings at the one time, these details will be applied to all passengers travel itineraries.



[Book a Package](#)
[Manage Booking](#)

Passenger Details
Build Your Itinerary
Origin and Destination
Choose Journey
Confirm Payment
Your Itinerary



Bruce Cobber Sydney

Travel on the Bruce Cobber package and visit all the hotspots along the eastern coast of Australia. Try your luck at surfing, enjoy a day tour of the funky hippy town of Nimbin and enjoy a farmstay experience at Kroombit Park.

Adult	2 x \$545.00	
Additional Fees	\$0.00	
TOTAL	\$1,090.00	


Choose the date you wish to do this tour:

Select this tour date later:

Mojo Surf Lesson & Overnight Stopover at Spot X

Spend an exciting day and night in Spot X, a secret and secluded beach area located east of Woolgoolga on the New South Wales coast. Your day will be action-packed with surfing and beach life and at night you can kick back and relax or kick-up your heels with new friends.

A local payment of \$55 is required upon arrival.




Choose the date you wish to do this tour:

Select this tour date later:

Nimbin Day Tour

On this alternative day tour you will get to explore the peculiar side of Nimbin and make a visit to the eccentric Paul Recher's hippy heaven.




Choose the date you wish to do this tour:

Select this tour date later:

Kroombit Park Farmstay

Kroombit Park on Lachenbar Farmstay not only gives you a taste of the Australian Outback, but is a full on action packed adventure that everyone will want to experience. So jam your cowboy hat down on your head and throw your leg over a horse or a quad bike - and hold on!

A local payment of \$135 is required upon arrival for tours departing on Monday, Thursday and Saturday. A local payment of \$90 is required upon arrival for tours departing on Wednesday.



Add your travel

Add your sectors of travel for the route of your travel by clicking the link and following the booking process. Once you have selected your dates and sectors of travel, you will return to this page where you can continue to finalize your tour bookings, make them as book later or add more travel.

[Add Travel](#)

Ref : C:\Documents and Settings\lynettes\Local Settings\Temporary Internet Files\OLKF\OZE-002 - Oze Packages System - User Guide V2.doc

Step 4

As each start date is selected, the tours and experiences will display in 'travel order'. You **MUST** click on **Save Dates** when all dates have been chosen, or the tour will remain open-dated.

Step 5

Click on **Add Travel** here to add sectors of travel to all passenger bookings at once.

OZ EXPERIENCE Book a Package Manage Booking

Your Travel Details

Origin

Destination

Date 23 Sep 2011 Continue

Enter the origin and destination information to search for availability, then click on **Continue**. The service numbers, departure and arrival times and trip duration will display. Once again, travel dates can be left open-dated to be booked in at a later stage.

OZ EXPERIENCE Book a Package Manage Booking

Services Departing on September 23, 2011
BRISBANE COACH TERMINAL to BYRON BAY

Previous Day Next Day

Select your Service, time and fare below:

Departing GX423 BRISBANE COACH TERMINAL 23-Sep-2011 19:30 (07:30 PM)	Standard Fare	Trip Duration: 3 hrs 40 mins
Arriving BYRON BAY 23-Sep-2011 23:10 (11:10 PM)		

Back Next

Step 6:

Select the desired service and click **Next**. The selected travel will appear in the passengers itinerary.

Choose the date you wish to do this tour:

Select this tour date later:

Mojo Surf Lesson & Overnight Stopover at Spot X

Spend an exciting day and night in Spot X, a secret and secluded beach area located east of Woolgoolga on the New South Wales coast. Your day will be action packed with surfing and beach life and at night you can kick back and relax or kick up your heels with new friends.

A local payment of \$55 is required upon arrival.

Date: 29-Sep-2011 X

SYDNEY CENTRAL STATION to SPOT X (SURF CAMP) on service GX240

Departing SYDNEY CENTRAL STATION on Thursday, 29-09-2011 07:00 (07:00 AM)
Arriving SPOT X (SURF CAMP) on Thursday, 29-09-2011 16:05 (04:05 PM)

[Cancel Leg](#)

Add your travel

Add your sectors of travel for the route of your travel by clicking the link and following the booking process. Once you have selected your dates and sectors of travel, you will return to this page where you can continue to finalize your tour bookings, make them as book later or add more travel.

Back Continue

Step 7:

Click **Add Travel** to add more travel to the booking, or click **Continue** to finalise the booking and confirm payment.

OZ EXPERIENCE Book a Package Manage Booking

Passenger Details Build Your Itinerary Origin and Destination Choose Journey **Confirm Payment** Your Itinerary

Bruce Cobber Sydney
 Travel on the Bruce Cobber package and visit all the hotspots along the eastern coast of Australia. Try your luck at surfing, enjoy a day tour of the funky hippy town of Nimbin and enjoy a farmstay experience at Kroombit Park.

Adult	1 x \$545.00
Additional Fees	\$0.00
TOTAL	\$545.00

Payment Method: * Cash
 Consultant: *

I acknowledge that by pressing PURCHASE this will confirm and ticket the booking, and I have advised the customer of Oz Experience's Terms and Conditions, including the NO REFUND policy.

Please note that this booking will incur fees totaling \$0.00

[Back](#) [Purchase](#)

Step 8:

Leave Payment Method as **Cash** and enter your name as the booking **Consultant**, then acknowledge the Terms & Conditions and Refund Policy prior to clicking **Purchase**. You will not be able to process the booking without completing these fields. Click Purchase **ONCE** only to avoid duplicate bookings.

Important Information:

The **Total** amount excludes **Local Payments**. The Local Payment amounts are displayed against the relevant tours and experiences, if applicable.

Confirmed Itinerary

Bruce Cobber Sydney
 Travel on the Bruce Cobber package and visit all the hotspots along the eastern coast of Australia. Try your luck at surfing, enjoy a day tour of the funky hippy town of Nimbin and enjoy a farmstay experience at Kroombit Park.


Adult	1 x \$545.00
Additional Fees	\$0.00
TOTAL	\$545.00

Your booking number(s): 10592949 - Brown Mr [Download Ticket](#) [Home](#)

Date: TO BE CONFIRMED **Mojo Surf Lesson & Overnight Stopover at Spot X**


Spend an exciting day and night in Spot X, a secret and secluded beach area located east of Woolgoolga on the New South Wales coast. Your day will be action packed with surfing and beach life and at night you can kick back and relax or kick up your heels with new friends.

A local payment of \$55 is required upon arrival.



Date: TO BE CONFIRMED **Nimbin Day Tour**


On this alternative day tour you will get to explore the peculiar side of Nimbin and make a visit to the eccentric Paul Recher's hippy heaven.



Step 9:

Click on **Download Ticket** to display and print the E-Ticket for the booking.

N.B. Please ensure you also print the Terms & Conditions page and pass it onto the passenger.

OZ EXPERIENCE	
E-TICKET AND TAX INVOICE - PACKAGE	
	
BOOKING DETAILS	
BOOKING NUMBER	10592708
DATE OF ISSUE	28-SEP-2011
PASSENGER NAME	PETER PACKER
FARE TYPES	1 x BRUCE COBBER EX SYD
TICKET NUMBER	440795
ISSUED BY	IT DEPARTMENT TESTING
VALID	365 DAYS
START TRAVEL BY	27-SEP-2012
FARES AND PAYMENT	
FARE PRICE	\$466.36
BOOKING FEE	\$0.00
FUEL SURCHARGE	\$29.09
TRAVEL PRODUCTS	\$0.00
SUBTOTAL	\$495.45
GST	\$49.55
TOTAL FARE	AUD \$545.00
<small>This amount may appear as multiple transactions on your credit card statement.</small>	
COACH TRAVEL INCLUDED ON THIS TICKET	
SERVICE NO GX240	DEPARTURE POINT SYDNEY CENTRAL STATION GREYHOUND BAYS 8-10 & 14 EDDY AVE, CENTRAL STATION, 07:00 (07:00 AM) Thu, 29 Sep 2011
	ARRIVAL POINT SPOT X (SURF CAMP) ARRAWARRA BEACH HOLIDAY PARK ARRAWARRA 16:05 (04:05 PM) Thu, 29 Sep 2011
TRAVEL PRODUCTS INCLUDED ON THIS TICKET	
1 x JIMS ALTERNATIVE NIMBIN DAY TOUR	
GRASSHOPPERS REQUESTED DATE: TO BE CONFIRMED	
<ol style="list-style-type: none"> This tour is operated by our partner Grasshoppers. Your seat has been booked for the date selected and shown on this ticket. You are required to contact Grasshoppers directly at least 24 hours prior to departure on 0401 592 247 to re-confirm your booking and arrange your departure and pickup details. Full terms and conditions can be found at www.ozexperience.com 	
1 x KROOMBIT PARK 2 NIGHTS FARMSTAY	
KROOMBIT PARK PTY LTD REQUESTED DATE: TO BE CONFIRMED	
<ol style="list-style-type: none"> This tour is operated by Kroombit Park. Your seat has been booked for the date selected and shown on this ticket. You are required to contact Kroombit Park directly at least 24 hours prior to departure on 07 4992 2186 to re-confirm your booking and arrange your departure and pick up details. The 1 day, 1 night Kroombit Park Farmstay operates on Wednesdays only. The 2 day, 2 night Kroombit Park Farmstay operates on Mondays, Thursdays and Saturdays. A local payment must be made directly to Kroombit Park upon your arrival for the tour, on the day. The local payment amount for travel on Monday, Thursday and Saturday - \$135 The local payment amount for travel on Wednesday - \$90 Full terms and conditions can be found at www.ozexperience.com Full terms and conditions can be found at www.ozexperience.com 	
OZ Experience, PO BOX 1475 Eagle Farm QLD 4009 AUSTRALIA PH: 1300 300 028 EM: info@ozexperience.com WEB: ozexperience.com TICKETS ARE NON-REFUNDABLE. Terms and conditions are included on the 'Travel Information' page of your ticket. Full terms and conditions can be found at ozexperience.com . Oz Experience is a part of the Greyhound Australia group. Tax invoice issued by Greyhound Australia Pty Ltd, 213 Holt St, Eagle Farm QLD 4009. ABN: 59 104 326 383.	
1 x SURF LESSON & OVERNIGHT STAY AT SPOT X	
MOJOSURF PTY LTD REQUESTED DATE: TO BE CONFIRMED	
LOCAL PAYMENT: \$55.00	
INCLUDES: 1 night accommodation at Spot X, 1B, 1L & 1D	
<ol style="list-style-type: none"> This tour is operated by our partner Mojo Surf. You are required to contact Oz Experience directly at least 24 hours prior to departure on 1300 300 028 to re-confirm your booking and lesson time. Failure to do so may result in your spot being forfeited. A local payment must be made directly to Mojo Surf upon your arrival for the accommodation and meal component of your tour. The local payment will be \$55. Full terms and conditions can be found at www.ozexperience.com 	

Manage a Booking:

Allows you to:

1. Add, delete or change travel sectors on a booking.
2. Select dates for tours and experiences.
3. Reprint an E-ticket once changes have been made to an existing booking.

Step 1:

Click on **Manage Booking**.

Step 2:

Enter the Oz Experience booking number and select **Login**; the passengers travel itinerary will display.

Passenger Name: MR TEST
Booking Number: 10592950
Booking Date: 29/Sep/2011 2:55:00 PM
Product: BRUCE COBBER SYDNEY

Change PIN Code
 New PIN

Your Travel

KROOMBIT PARK 2 NIGHTS FARMSTAY
 Kroombit Park on Lachenbar Farmstay not only gives you a taste of the Australian Outback, but is a full on action packed adventure that everyone will want to experience. So jam your cowboy hat down on your head and throw your leg over a horse or a quad bike - and hold on!

BRISBANE COACH TERMINAL to SYDNEY CENTRAL STATION
 GX420 , Departing 07:00 (07:00 AM), Arriving 30-Sep-2011 22:55 (10:55 PM)

JIMS ALTERNATIVE NIMBIN DAY TOUR
 On this alternative day tour you will get to explore the peculiar side of Nimbin and make a visit to the eccentric Paul Recher's hippy heaven.

03-Oct-2011

 Select Tour Date

To Delete a Sector of Travel: Click on the 'X' next to the travel sector which needs deleting. The travel will be instantly removed from the booking system and the E-ticket, once reprinted.

To Select Tour Dates: Click on the empty date field for the required tour, select the appropriate date from the calendar and click on confirm. The itinerary will rearrange according to the 'travel order'.